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'Holding to account, helping to improve'

Assocation for Public Service Excellence, Edinburgh

22-Jan 2010

AUDIT SCOTLAND

## Why understanding and managing costs?



'Understanding and managing costs in local government services'

- Previous audits highlighted limited information on costs
- Service managers and elected members need information on costs
- Cost information supports performance management and scrutiny
- Costs as an entry point for further analysis and identifying efficiencies

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## AUDIT SCOTLAND Study Aims To assess the nature of cost data held by councils and whether they make effective use of it. We will also examine the benefits achieved through good management of costs, and how this approach can support improvement. AUDIT SCOTLAND **Key Questions** Understanding cost information Using cost information Managing cost information Good Practice AUDIT SCOTLAND Next Steps Questionnaire to all councils • Focus groups with directors and service managers ■ Case study follow-up Analysis, reporting, publication

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